

CITY OF CROSSVILLE  
REQUEST FOR PROPOSAL

THIS IS NOT AN ORDER

**IMPORTANT: Read Instructions Carefully**

RETURN QUOTATION TO:

City of Crossville

CRO # 1609

Date Issued: 2-8-2023

ATTN City Clerk/BIDS

For more information, call:

To be opened date/hour:

392 N Main St

Lee Lawson, 931-484-5113

03/21/2023, 2 p.m. CST

Crossville TN 38555

or email [lee.lawson@crossvilletn.gov](mailto:lee.lawson@crossvilletn.gov)

**NOTICE TO BIDDER:**

**THIS IS NOT AN ORDER.** Please enter unit prices, extensions, and amount for items listed herein specified. Be sure the specifications are followed. If you are unable to supply any of the items, please quote on the nearest substitute either on this form, or attach a letter containing such description and it will be considered as part of your quotation. Prices quoted must include all delivery charges to points of delivery indicated hereon. **We reserve the right to accept or reject any or all bids.**

Bidder's Name

Ben Lomand Connect

Bidder's Address

311 N. Chancery St.  
MCMinnville, TN 37110

Bidder's Email

stevanabouldin@benlomand.net

For further information, contact Lee Lawson

or email: [lee.lawson@crossvilletn.gov](mailto:lee.lawson@crossvilletn.gov)

Please see information attached for specifications.

PLEASE SEE NEXT PAGE FOR INSTRUCTIONS

## IMPORTANT INSTRUCTIONS TO BIDDERS

Page 2 of 2

1. Each Request for Quote should be in a SEPARATE SEALED ENVELOPE and have typed/noted on the envelope the **PROJECT NUMBER, ITEM, OPENING DATE, and TIME.**
2. All submissions must be sealed and properly marked as indicated in this packet. No electronic submissions will be accepted.
3. Specifications used in this request for proposal are intended to be open and non-restrictive. Reference to brand names, catalogs, etc., is to establish minimum standards of quality and does not preclude BUYER's consideration of proposals on comparable quality. All bidders state brand name and catalog number of product proposed.
4. All prices quoted should be on a delivered prepaid basis to the F.O.B. destination shown in the shipping instructions.
5. Insert time discount terms, in any, in space provided. Discounts are computed from date of delivery at destination or date of receipt of properly executed vendor's invoice at agency indicated above, whichever is later.
6. The City of Crossville, a municipality, is exempt from sales tax with respect to materials that it purchases for municipal projects; however, the contractor who installs, applies, or otherwise uses such materials, is liable for the use tax of those materials.
7. Unless otherwise indicated, quotations should be submitted on this form indicating unit price, total extension of each item, and grand total of quotation. In case of error in the extension prices, the unit price will govern.

This offer is for 30 calendar days  
from the date the bid is opened.

NOTICE: PROPOSALS WILL BE REJECTED  
UNLESS SIGNED IN INK

SIGNED BY: Stevana Boudin

Print Name: Stevana Boudin

Firm: BenLomandConnect

Address: 311 N Chancery St.

City: McMinnville

State: TN ZIP: 37110

Date: 3/13/23 Phone: 931-668-4131

EMAIL: stevanaboudin@benlomand.net

In submitting this bid, it is expressly agreed that upon proper acceptance by the City of Crossville of any or all items proposed, a contract shall thereby be created with respect to the items accepted.

## PUBLIC NOTICE

### TITLE VI OF THE 1964 CIVIL RIGHTS ACT

**“No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”**

The City of Crossville provides benefits and services such as police protection, fire protection, water service, sewer service, sanitation service, infrastructure needs, and other related municipal services. The City also provides funds to certain non-profit organizations.

Anyone who believes that an agency or local government receiving the federal funding mentioned above has discriminated against someone on the basis of race, color or national origin has a right to file a complaint within 180 days of the alleged discrimination.

Leah Crockett  
Title VI Coordinator

Please sign and return to the City of Crossville verifying that your company is in compliance with the above Title VI, 1964 Civil Rights Act.

Stevana Boudin  
Authorized Signature

Bendumand Connect  
Company

Stevana Boudin  
Print Name

Please return to:      City of Crossville  
392 N. Main Street  
Crossville, TN 38555

## IRAN DIVESTMENT ACT

In compliance with the Iran Divestment Act (State of Tennessee 2016, Public Chapter No. 817), which became effective on July 1, 2016, certification is required of all bidders on contracts over \$1,000.

*By submission of this bid, each bidder and each person signing on behalf of any bidder certifies, and in the case of a joint bid each party hereto certifies as to its own organization, under penalty of perjury, that to the best of its knowledge and belief that each bidder is not on the list created pursuant to T.C.A. § 12-12-106.*

*I affirm, under the penalties of perjury, this statement to be true and correct.*

3/13/23  
Date

Steuere Bowdoin  
Signature of Bidder

Bent Lomond Connect  
Company

A bid shall not be considered for award nor shall any award be made where the foregoing certification has not been complied with; provided, however, that if in any case the bidder cannot make the foregoing certification, the bidder shall so state and shall furnish with the bid a signed statement which sets forth in detail the reasons therefor. The City of Crossville may award a bid to a bidder who cannot make the certification, on a case-by-case basis, if:

- (1) The investment activities in Iran were made before July 1, 2016, the investment activities in Iran have not been expanded or renewed on or after July 1, 2016, and the person has adopted, publicized, and is implementing a formal plan to cease the investment activities in Iran and to refrain from engaging in any new investments in Iran; or
- (2) The City of Crossville makes a determination that the goods or services are necessary for the City of Crossville to perform its functions and that, absent such an exemption, the political subdivision will be unable to obtain the goods or services for which the contract is offered. Such determination shall be made in writing and shall be a public document.



## **RFP**

The city of Crossville is seeking proposals for phone, cable TV and Internet services.

### **Internet**

Must be able to provide WAN connection for 11 locations and stand-alone Internet connection for 6 locations. (See attachment for locations and specifications)

### **Cable TV**

Expanded cable TV services for 4 locations. (See attachment for locations)

### **Phone**

Hosted VoIP service for 78 existing Yealink SIP-T46S phones (24 will require voicemail)

32 B1 analog lines (See attachment for locations)

1 PRI (MUST be compatible with Mitel 5000 controller)

Proposals must include any necessary hardware, routers or devices that may be required for operation. Unless otherwise stated in proposal, any necessary equipment for any and all connections, function or use of services will be assumed to be included in pricing. Proposal must reflect any recurring charges for the use, lease or rental of any equipment necessary. It shall be the responsibility of the potential vendor to determine necessary equipment and/or labor required to make services operational.

Proposals must include charges for long distance minutes, any maintenance charges, any Federal, State or local fees or taxes that the City is not exempt from, charges for listing of additional numbers in local directory and any charges, fees or taxes that may be necessary to operate any services that are proposed.

Chosen proposals must provide monthly billing with costs listed out as separate items. If discounts are to be given, discounts must be listed on the item being discounted and not as a lump sum discount.

Contracts for services will be for a three (3) year period, with the option by the City to renew for one additional three (3) year term.

For further information or facility tours please contact Lee Lawson at 931-484-5123 or [lee.lawson@crossvilletn.gov](mailto:lee.lawson@crossvilletn.gov).

**Internet/Data**

Service	Location	Address
100/100 Synchronous (WAN)	Airport	2409 Sparta Hwy
100/100 Synchronous (WAN)	Catoosa Utility Department	5581 Plateau Rd
100/100 Synchronous (WAN)	Centennial Park	837 Industrial Blvd
Stand-alone Internet Connection	Centennial Park	837 Industrial Blvd
1GB/1GB Synchronous (WAN)	City Hall	392 N Main St
1GB/1GB Synchronous (Internet)	City Hall	392 N Main St
Stand-alone Internet Connection	City Hall	392 N Main St
100/100 Synchronous (WAN)	Depot	169 N Main St
Stand-alone Internet Connection	Depot	169 N Main St
100/100 Synchronous (WAN)	Fire Station 2	520 Industrial Blvd
Stand-alone Internet Connection	Fire Station 2	520 Industrial Blvd
100/100 Synchronous (WAN)	Holiday Water Plant	105 Holiday Dr
100/100 Synchronous (WAN)	Meadow Park Water Plant	963 City Lake Rd
100/100 Synchronous (WAN)	Palace Theatre	72 S Main St
Stand-alone Internet Connection	Palace Theatre	72 S Main St
100/100 Synchronous (WAN)	Public Works	376 Sparta Hwy
Stand-alone Internet Connection	Splash Pad	542 4th St

**Cable TV/Video**

Service	Location	Address
TV Expanded	Fire Station 1	141 Henry St
TV Expanded	Holiday Water Plant	105 Holiday Dr
TV Expanded	Fire Station 2	520 Industrial Blvd
TV Expanded	Meadow Park Water Plant	963 City Lake Rd

**Phone**

Department	Location	Phones	VM	B1
Catoosa	5581 Plateau Rd	4	0	2
Centennial Park	837 Industrial Blvd	4	2	2
City Hall	392 N Main St	1 PRI	0	6
Depot	169 N Main St	1	1	0
Fire Department	141 Henry St	16	1	1
Fire Department - Station 2	520 Industrial Blvd	5	0	1
Meadow Park Lake	1437 City Lake Rd	2	1	1
Palace Theatre	72 S Main St	4	2	1
Police Department	115 Henry St	22	14	3
Police Department Impound	434 Maryetta St	0	0	1
Police Department Airport	2409 Sparta Hwy	0	0	1
Public Works	376 Sparta Hwy			
	Office 376 Sparta Hwy	5	3	1
	Garage 376 Sparta Hwy	3	0	1
	Street Department 376 Sparta Hwy	3	0	0
	Utility Maintenance 376 Sparta Hwy	2	0	1
Water Plants				
	Meadow Park Lake Plant 963 City Lake Rd	4	0	2
	Holiday Hills 105 Holiday Dr	3	0	3
	Lantana Water Tank 1146 Old Lantana Rd	0	0	1
	City Cemetery Tank 691 E First St	0	0	1
	Homestead Tank 179 Hwy 68	0	0	1
	Cotton Patch Tank 208 Cotton Patch Dr	0	0	1
	Cumberland Plaza Tank 9002 Webb Ave	0	0	1
	<b>Total</b>	<b>78</b>	<b>24</b>	<b>32</b>

<b>Price:</b>	<b>Internet/Data</b>	<b>Service Location Address</b>
\$59.95	100/100 Synchronous (WAN)	Airport 2409 Sparta Hwy
\$57.95	100/100 Synchronous (WAN)	Catoosa Utility Department 5581 Plateau Rd
\$57.95	100/100 Synchronous (WAN)	Centennial Park 837 Industrial Blvd
\$49.95	Stand-alone Internet Connection	Centennial Park 837 Industrial Blvd
\$60.95	1GB/1GB Synchronous (WAN)	City Hall 392 N Main St
\$72.90	1GB/1GB Synchronous (Internet)	City Hall 392 N Main St
\$0	Stand-alone Internet Connection	City Hall 392 N Main St
\$57.95	100/100 Synchronous (WAN)	Depot 169 N Main St
\$57.95	Stand-alone Internet Connection	Depot 169 N Main St
\$57.95	100/100 Synchronous (WAN)	Fire Station 2 520 Industrial Blvd
\$60.95	Stand-alone Internet Connection	Fire Station 2 520 Industrial Blvd
\$57.95	100/100 Synchronous (WAN)	Holiday Water Plant 105 Holiday Dr
\$57.95	100/100 Synchronous (WAN)	Meadow Park Water Plant 963 City Lake Rd
\$67.95	100/100 Synchronous (WAN)	Palace Theatre 72 S Main St
\$44.95	Stand-alone Internet Connection	Palace Theatre 72 S Main St
\$57.95	100/100 Synchronous (WAN)	Public Works 376 Sparta Hwy
\$57.95	Stand-alone Internet Connection	Splash Pad 542 4th St

Internal internet

#### **Cable TV/Video**

<b>Service Location Address</b>	<b>Price</b>
TV Expanded Fire Station 1 141 Henry St	\$102.78
TV Expanded Holiday Water Plant 105 Holiday Dr	\$73.08
TV Expanded Fire Station 2 520 Industrial Blvd	\$94.93
TV Expanded Meadow Park Water Plant 963 City Lake Rd	\$80.08
725 Main St. Basic Video No music	\$31.58

#### **Phone**

##### **Department Location Phones VM B1**

Catoosa 5581 Plateau Rd 4 0 2	\$108.94
Centennial Park 837 Industrial Blvd 4 2 2	\$135.85
City Hall 392 N Main St 1 PRI 0 6	\$635.50

\$56.48	Depot 169 N Main St 1 1 0
\$267.32	Fire Department 141 Henry St 16 1 1
\$77.40	Fire Department - Station 2 520 Industrial Blvd 5 0 1
\$68.47	Meadow Park Lake 1437 City Lake Rd 2 1 1
\$22.00	Palace Theatre 72 S Main St 4 2 1
\$502.76	Police Department 115 Henry St 22 14 3
\$22.00	Police Department Impound 434 Maryetta St 0 0 1
\$22.00	Police Department Airport 2409 Sparta Hwy 0 0 1
	<b>Public Works 376 Sparta Hwy</b>
\$112.93	Office 376 Sparta Hwy 5 3 1
\$72.46	Garage 376 Sparta Hwy 3 0 1
\$37.97	Street Department 376 Sparta Hwy 3 0 0
\$59.97	Utility Maintenance 376 Sparta Hwy 2 0 1
	<b>Water Plants</b>
\$139.91	Meadow Park Lake Plant 963 City Lake Rd 4 0 2
\$68.47	Holiday Hills 105 Holiday Dr 3 0 3
\$22.00	Lantana Water Tank 1146 Old Lantana Rd 0 0 1
\$33.70	City Cemetery Tank 691 E First St 0 0 1
\$22.00	Homestead Tank 179 Hwy 68 0 0 1
\$22.00	Cotton Patch Tank 208 Cotton Patch Dr 0 0 1
\$22.00	Cumberland Plaza Tank 9002 Webb Ave 0 0
	<b>392 N Main St.</b>
\$24.70	HR
\$24.70	City Hall
\$24.70	Elevator/ Burglar
\$24.70	City Hall
\$24.70	Area of Refuge
\$24.70	Fire Alarm



# Spectrum Enterprise

## Proposal for City of Crossville

Submission Date: 3/21/2023

Presented To:  
Lee Lawson  
392 N Main Street  
Crossville, TN 38555  
lee.lawson@crossvilletn.gov

Presented By:  
Stuart Burns  
Strategic Account Specialist - Gov't/Ed  
10417 Wallace Alley Street  
Kingsport, TN 37663  
(423) 212-2301  
stuart.burns@charter.com



Charter Communications Operating, LLC SPIN: 143050436

**Spectrum**  
ENTERPRISE





Tuesday, March 21, 2023

Lee Lawson  
City of Crossville  
392 N Main St  
Crossville, TN 38555  
lee.lawson@crossvilletn.gov

Dear Lee Lawson:

Spectrum Enterprise\* ("Spectrum") is pleased to submit the enclosed proposal in response to your Request for Proposal (RFP). Our response demonstrates Spectrum's ability to provide network solutions that will enable City of Crossville to meet its current and future technology needs.

Spectrum is committed to providing City of Crossville with industry leading broadband services. Spectrum provides advanced broadband services to more than one million business commercial customers across 41 states, and we are one of the largest Ethernet providers in the country and the largest provider in the major US cities we serve.

Partnering with Spectrum provides the foundation to open opportunity, drive innovation and deliver exceptional experiences. Spectrum's advanced technology and product innovations address our customer's growing demands for increased bandwidth, scalability, reliability and mobility. Spectrum is committed to delivering industry-leading client service and support.

Thank you for the opportunity to submit this response to your RFP. We look forward to the opportunity to review our proposal with you in detail and to implement the recommendations we are making.

Please do not hesitate to call if you have further questions or if there is anything else, you need at this time. I look forward to speaking with you soon!

Sincerely,

A handwritten signature in black ink that reads "John Moore".

John Moore  
Director, Sales Vertical Accounts

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\* Spectrum Enterprise is a commercial brand of Charter Communications, Inc. The legal entity proposing hereunder are Charter Communications Operating, LLC, a subsidiary of Charter Communications, Inc.

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## TERMS OF OFFER

This proposal alone shall not be considered an acceptance of an offer by City of Crossville ("Customer") or otherwise be sufficient to create a binding contract between City of Crossville and Spectrum.

Spectrum's bid is based upon services being delivered under the terms of the Spectrum Enterprise Service Agreement which incorporates the Spectrum Enterprise Commercial Terms of Service (available at <https://enterprise.spectrum.com/legal/terms-and-conditions.html> or any successor URL), plus any related attachments, Service Level Agreements and applicable Service Order(s) (collectively, the "Agreement").

Spectrum remains open to negotiating the Agreement, and once a mutually negotiated contract is entered into by the parties, it shall supersede and replace any terms and conditions of the RFP.

In the event only a portion of Spectrum's proposal is accepted, Spectrum reserves the right to further negotiate the terms of such partial acceptance prior to final bid award acceptance by Spectrum.

The terms of this proposal are confidential and should not be disclosed directly or indirectly to any third party, except as may be required by law.

The qualifications stated herein apply to all parts, provisions, and documents of the RFP and Spectrum's response, regardless of whether an explicit exception or qualification is taken thereto by Spectrum.



## TERMS AND ABBREVIATIONS

Technology evolves at a rapid pace and Spectrum stays on the cutting edge of that evolution. The terms used to describe of specific technologies or services are sometimes cumbersome and become abbreviated for colloquial use. We have provided a list of the terms used throughout this proposal and their corresponding abbreviations for your convenience. Capitalized terms used but not defined herein shall have the meanings assigned in the Agreement.

SINGLE LOCATION TERMS	ABBREVIATION
INFORMATION TECHNOLOGY	IT

SERVICE PROPOSAL TERMS	ABBREVIATION
PRIVATE BRANCH EXCHANGE	PBX
MONTHLY RECURRING CHARGE	MRC
ONE-TIME CHARGE	OTC
QUANTITY	QTY
SERVICE CAPACITY	SVC. CAP.
INTERNET PROTOCOL	IP
DIRECT INWARD DIAL	DID
MINUTES OF USE	MOU

ETHERNET SERVICES TERMS	ABBREVIATION
CARRIER ETHERNET	CE
CUSTOMER PREMISE EQUIPMENT	CPE
ETHERNET PRIVATE LINE	EPL
ETHERNET PRIVATE LOCAL AREA NETWORK	EP-LAN
ETHERNET VIRTUAL CONNECTION	EVC
ETHERNET VIRTUAL PRIVATE LINE	EVPL
METRO ETHERNET FORUM	MEF
TIME-DIVISION MULTIPLEXING	TDM
USER-TO-NETWORK INTERFACE	UNI
WIDE AREA NETWORK	WAN

FIA TERMS	ABBREVIATION
FIBER INTERNET ACCESS	FIA
LOCAL AREA NETWORK	LAN
NETWORK OPERATIONS CENTER	NOC
SERVICE LEVEL AGREEMENT	SLA

MANAGED NETWORKS SERVICES TERMS	ABBREVIATION
UNIFIED THREAT MANAGEMENT	UTM

## EXECUTIVE SUMMARY

Spectrum is pleased to provide this response illustrating our ability to provide City of Crossville with network solutions. We take pride in being an innovative resource for businesses, schools and communities. Our reliable and economical service is a natural fit with your mission.

### Unsurpassed Expertise and Customer Support

A network of specially trained, industry experts supports Spectrum. We have around-the-clock, U.S.-based business support centers and knowledgeable, locally based technicians who are specifically trained to help with your unique needs. Our dedicated work ethic, shared knowledge, and proprietary systems allow us to ensure that the solutions we are quoting City of Crossville will match your specific and discrete needs.

When you collaborate with Spectrum for communications services, we assign a dedicated account team who will support your services:

- ▶ **Account Executive:** a dedicated, local market expert who is available for your consultation needs
- ▶ **Sales Engineering:** trained technical experts who customize designs based on your needs.
- ▶ **Project Management:** customer focused experts who manage your build and communicate with you every step of the way
- ▶ **Account Manager:** your point of contact; responsible for providing you with accurate billing and consultation on future growth needs
- ▶ **Network Operations Center:** Spectrum staff that continuously monitors the network



## ABOUT US

Spectrum is a national provider of scalable, fiber-based technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio of networking and managed services solutions includes Internet access, Ethernet and Managed Network Services, Voice and TV solutions. Our team of experts work closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit [enterprise.spectrum.com](https://enterprise.spectrum.com).

Standing at the intersection of technology and entertainment, we facilitate essential communications that connect more than 32 million residential and commercial customers in 41 states. Our commitment to serving customers and exceeding their expectations is the foundation of our business strategy and this philosophy that guides our 93,700 employees.

All of our services are delivered over our state-of-the-art network and we back them up with professional customer service and support from local technicians. We are dedicated to bringing our clients innovative, reliable services, and responsible care.

## **GOVERNMENT**

### **The New Government Network, Today**

#### **Advanced solutions and services for federal, state, and local governments**

Spectrum delivers the Government solutions that equip staff, agencies and citizens to reliably and securely connect and collaborate. A smart technology partner helps you accomplish your mission-critical objectives.

## IT SOLUTIONS FOR MULTI-LOCATIONS

### No Location is an Island

Organizations with multiple locations have unique and sometimes challenging communications and connectivity needs. Sometimes these unique needs create opportunities for creating efficiencies and reduced costs through the use of technologies that allow services to be consolidated. While in other cases the requirements result in a very complex network architecture. Whether you're trying to provide voice, data, Internet or video services for a multi-location business, the best approach is to consider the needs of your organization as a whole.

### Your Organizational Needs Combined with Our Knowledge of Technology and Experience

The needs of an organization with a few locations within a metro versus one with hundreds of locations spanning multiple time zones are quite different. To meet those needs you need a partner that not only provides the technologies you need, but that can also work with your unique business requirements. You bring your needs and knowledge and we'll combine them with our experience and technology skills to help you construct a solution that meets your unique needs. Our solutions includes reliable, high-bandwidth, Fiber Internet, traditional and IP voice, WAN Ethernet and commercial video.

Your challenges start with simply connecting each of your office locations together. Spectrum Enterprise brings the power of a fiber network combined with technologies that span both fiber and coax access technologies to reach thousands of business locations. This industry-leading reach combined with our wide range of partnerships with other service providers means that we can help you get the connectivity you need to enable your business-critical applications. Every operation is unique so whether your operation is centralized, franchised, distributed by business unit, or something in between, your dedicated account team can find the right connectivity solutions.

With Spectrum Enterprise, you can:

- ▶ Drive success by supporting high-speed, reliable, and secure data exchange across your operation
- ▶ Reach all of your locations through our fiber, coax and/or partnering solutions
- ▶ Reduce vendor complexity by enabling connectivity solutions to meet your enterprise unique needs
- ▶ Enjoy savings with volume discount pricing



## VOICE AND UNIFIED COMMUNICATIONS SOLUTIONS

To thrive in today's global business economy, you need voice systems that keep your clients connected and your employees productive. Spectrum Enterprise provides next generation communications solutions that deliver superior quality and cost advantages with modern collaboration features to keep your workforce and clients connected.



### Quality that scales

Elastic voice solutions that adapt as your business grows



### Cost effective

Simplified pricing without hidden costs for long distance



### Hands on support

Real time visibility and control through one pane of glass.\* Monitored 24/7 and backed by industry leading SLAs

\*Available in select areas

## Increase productivity and reduce cost with next generation communication solutions

### Unified Communications

Empower employees with anywhere, anytime communication across any device with an all-inclusive and managed cloud-based voice and collaboration solution that features instant messaging, file sharing, video calling and mobile device integration.

### Hosted Call Center

Designed for today's modern call center with the scalability to grow as your needs expand. Take advantage of Unified Communications to support both small and complex call center operations with robust analytics and reporting.

## Interoperable and feature-rich support for fiber solutions for premise based phone systems

### PRI

Increase productivity with an easy to scale solution that can be managed with your existing PRI compatible phone system

### SIP Trunking

Scale across multiple configurations with a reliable and easy to manage solution, compatible with enterprise IP-PBXs

# Unified Communications with RingCentral



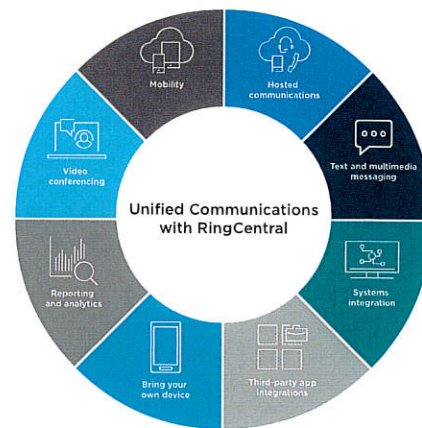
One communication and collaboration platform to do your best work.

Voice, video and network traffic grow every day as teams need to connect any time, anywhere from any device. With fully managed, cloud-based unified communications, your organization can seamlessly bring together calling, messaging, video conferencing and more in a single, comprehensive application.

Spectrum Enterprise Unified Communications (UC) with RingCentral makes it easy to reach your team and your customers across multiple devices, wherever they are located. This level of seamless connectivity means you can switch between your computer, mobile phone, tablet and more to work from anywhere.

As part of the Spectrum Enterprise Managed Workplace set of offerings, this all-in-one platform securely and reliably brings together connectivity, communications, collaboration, equipment and management for maximum user experience and engagement. Combined with our private fiber connectivity, it is a simple, smart and secure choice for better unified communications and collaboration.

UC with RingCentral is a cloud-based service that integrates with our Managed Network Edge (delivered by the Cisco Meraki platform) or Enterprise Network Edge (powered by Fortinet) solutions to provide you exceptional reliability and comprehensive visibility into your operation. In addition, your entire organization benefits from a better collaboration experience and productivity-boosting features customized to fit your needs.



## Product highlights

**An intuitive, cloud-based phone system:** Implement a customizable and easy-to-use, cloud-based phone system and start taking video and phone calls on any device.

**Seamless experiences across the desktop, tablet and smartphone:** Mobile device integration includes seamless call shifting between the desktop or desk phone to a mobile device while users are mid-call.

**Meet anywhere, any time:** Connect remote teams over high-definition video conferencing and audio across multiple devices — including third-party, personal devices.

**Simplified chat and messaging:** In addition to text/short message service (SMS), multimedia messaging service (MMS) and internet fax capabilities, gain further efficiencies through collaboration tools for colleagues, clients and contractors. Add contacts to your team's messaging groups, share calendars, assign tasks and share or organize files and message threads.

**200+ powerful app integrations:** Drive productivity with apps like Microsoft 365 and Google Workspace, or build your own with open application programming interfaces (APIs).

**No more hardware to manage:** Free up IT resources and budget while eliminating the need to maintain telecommunications equipment across your organization.

**Interact with ease:** Hold video meetings with screen sharing, web sharing and file annotation. Give participants external to your organization a full-featured experience with no download required.

**Full visibility into your network:** View your voice network topology, user management, trouble tickets, usage analytics and performance through a single, intuitive, cloud-based Managed Network Edge or Enterprise Network Edge portal<sup>2</sup> for faster, better decision making regardless of the number of locations, environments or size of footprint.



### Benefits

**Better collaboration:** Enables you to communicate more effectively, with all calls, messages and video meetings in a single, intuitive app without the capital expense and maintenance requirements of a PBX<sup>1</sup>.

**Improved CX:** Provides a reliable, clear and consistent voice service, plus integration with customer relationship management (CRM) applications for a better customer experience.

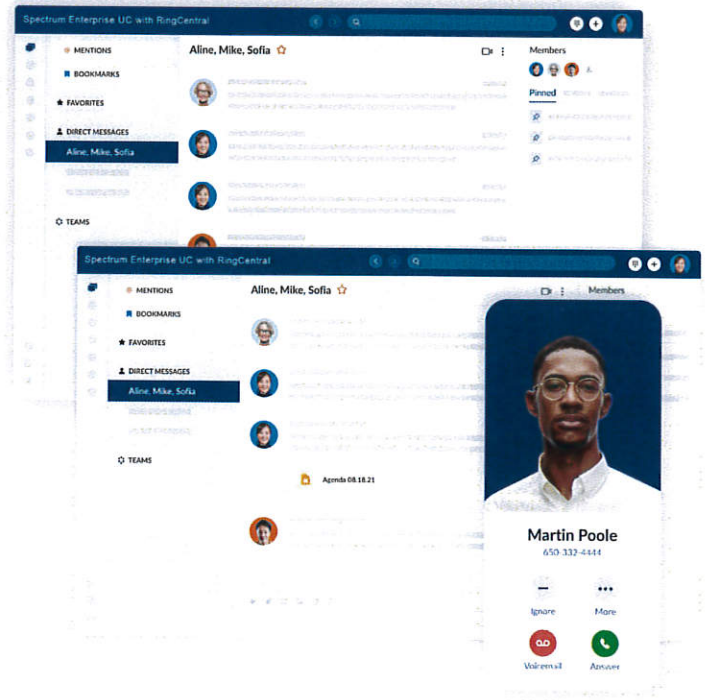
**Cost effectiveness:** Reduces your total cost of ownership (TCO) and capital expenditures with transparent, predictable monthly pricing and consolidated network components.

**Simpler management:** Gives you the choice of implementation that best fits your organization — from co-managed to fully managed solutions.

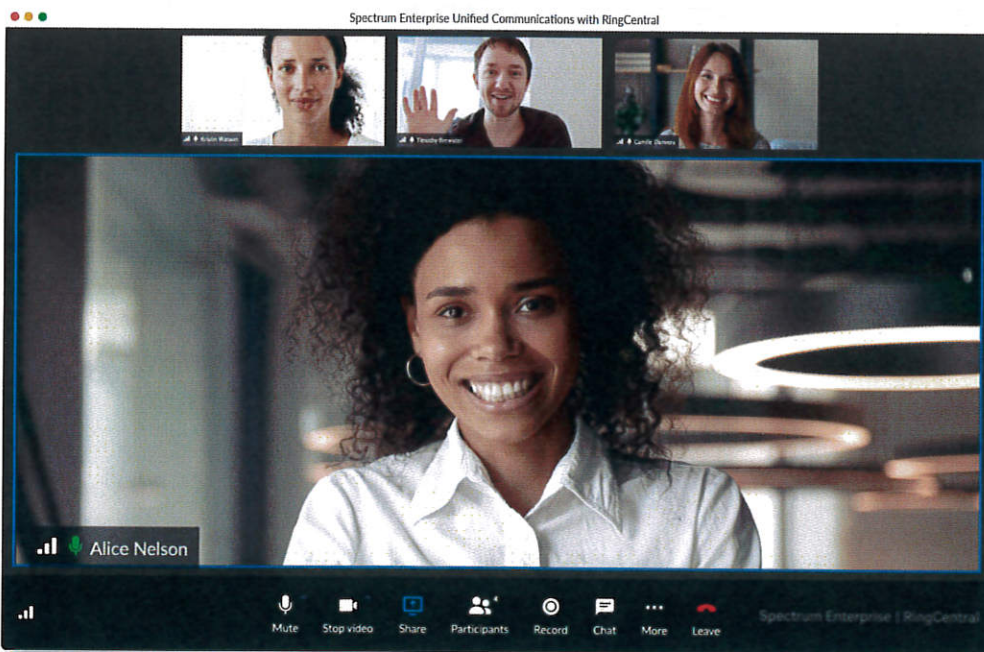
**Dependable communications:** Provides the reliability of a dedicated connection with a private, secure fiber network.

**Full support:** Comes with an industry-leading service-level agreement (SLA) and a four-hour mean time to restore for both the UC solution and the fiber connectivity that delivers it — including 24/7/365, U.S.-based support.

**Peace of mind:** Strengthens your security posture with HITRUST (HIPAA), FINRA and SOC 2 compatibility, as well as end-to-end data encryption, automated updates, advanced firewall, malware and intrusion protection<sup>2</sup>.



Spectrum Enterprise provides you with a single point of contact for installation, billing, support and equipment maintenance, as well as move, add, change and delete (MACD) activities. We stand apart from other providers by combining our national fiber infrastructure with a full slate of networking capabilities, including wide area networks (WANs), managed services and solutions tailored to meet the unique needs of each client. In addition, we offer a selection of UC-compatible IP phones and endpoint devices from Poly and Cisco that deliver advanced, cost-effective and secure voice communications.





### Unified Communications with RingCentral features<sup>3</sup>

Standard license features	Premium license features All standard features plus...
36 calling features for dialing, talking, screening calls, voicemail and call forwarding	Multi-location management with role controls
Video conferencing (up to 100 participants)	Video conferencing (up to 200 participants)
Chat and messaging	Hot desking/hoteling
Screen and file sharing	Popular CRM integrations with Salesforce, Zendesk and more
Call and meeting recording	Voice-only automatic call distribution (ACD) that routes incoming calls to available employees
Document sharing with Google Drive, Box, OneDrive and Dropbox	Industry-specific app integrations for healthcare, higher education, financial services and more
Integrates with Microsoft 365, Google Workspace, Microsoft Outlook and Slack	Scheduling and reporting APIs
Auto-Attendant for automated call transfers	Communications platform as a service (CPaaS) development platform
Desktop and mobile apps	Federated identity for single sign-on (SSO) access
Text messaging (SMS), multi-media messaging (MMS) and internet fax	Real-time analytics <sup>4</sup>

Talk to us today about designing a solution to reduce the burden on your IT team while delivering a broad set of capabilities and a seamless collaboration experience that's accessible from anywhere.

#### Learn more

[enterprise.spectrum.com/RingCentral](https://enterprise.spectrum.com/RingCentral)

1. PBX: A private branch exchange is a premises-based telephone system within an organization that offers multiple inbound and outbound lines, call routing, voicemail and call management features. This privately owned hardware appliance switches and routes calls between in-office users and the public telephone network.
2. Cloud-based portal, advanced firewall, malware and intrusion protection are available with purchase of Managed Network Edge or Enterprise Network Edge solution.
3. Unified Communications with RingCentral product features are subject to change without notice.
4. Feature is available as an additional purchase.

#### About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions](#), [Internet access](#), [Ethernet access and networks](#), [Voice](#) and [TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit [enterprise.spectrum.com](https://enterprise.spectrum.com).

Not all products, pricing and services are available in all areas. Pricing and actual speeds may vary. Restrictions may apply. Subject to change without notice. © 2022 Charter Communications. All rights reserved. Spectrum is a trademark of Charter Communications. All other logos, marks, designs, and otherwise are the trademarks and intellectual property belong to their respective third-party owners.

## SPECTRUM SERVICE PROPOSAL

These prices will remain in effect throughout the initial order term, subject to the following contingencies:

- ▶ Final engineering, design and site visits; and acceptance of and entering into the Agreement (as may be negotiated by the parties as stated in the Terms of Offer section above), which shall govern the contractual relationship between the parties and the provision of the services under such contract.

### Investment for Spectrum Services

Service Location	Service	Bandwidth / Product Description	Initial Order Term (Months)	QTY	MRC	OTC	Extended MRC	Extended OTC
105 Holiday Dr, Crossville, TN 38555	RingCentral	Premium	36	3	\$29.75	\$0.00	\$89.25	\$0.00
115 Henry Ave, Crossville, TN 38555	RingCentral	Premium	36	22	\$29.75	\$0.00	\$654.50	\$0.00
141 Henry Ave, Crossville, TN 38555	RingCentral	Premium	36	16	\$29.75	\$0.00	\$476.00	\$0.00
1437 City Lake Rd, Crossville, TN 38572	RingCentral	Premium	36	2	\$29.75	\$0.00	\$59.50	\$0.00
169 N Main St, Crossville, TN 38555	RingCentral	Premium	36	1	\$29.75	\$0.00	\$29.75	\$0.00
376 Sparta Hwy, Crossville, TN 38572	RingCentral	Premium	36	13	\$29.75	\$0.00	\$386.75	\$0.00

520 Industrial Blvd, Crossville, TN 38555	RingCentral	Premium	36	5	\$29.75	\$0.00	\$148.75	\$0.00
5581 Plateau Rd, Crossville, TN 38571	RingCentral	Premium	36	4	\$29.75	\$0.00	\$119.00	\$0.00
72 S Main St, Crossville, TN 38555	RingCentral	Premium	36	4	\$29.75	\$0.00	\$119.00	\$0.00
837 Industrial Blvd, Crossville, TN 38555	RingCentral	Premium	36	4	\$29.75	\$0.00	\$119.00	\$0.00
963 City Lake Rd, Crossville, TN 38572	RingCentral	Premium	36	4	\$29.75	\$0.00	\$119.00	\$0.00
392 N Main St, Crossville, TN 38555	PRI 23	N/A	36	1	N/A	\$0.00	\$322.00	\$0.00

The above pricing is inclusive of all Services and Service Location(s) shown within above (“all-in” pricing proposal). Any other pricing options or requests will require further financial review and approval in order to provide revised pricing options.

Pricing is provided only for the sites shown in the Service Proposal. Pricing for additional sites shall be determined upon Spectrum’s receipt of site information for the new service location, evaluation of the requested services, performance of surveys, and other information that may be required.

Pricing shown above is exclusive of taxes, fees and surcharges. MRCs and OTCs are subject to taxes, fees and surcharges as described in Section 7(b) (Taxes, Surcharges and Fees) of the Agreement.



## SPECTRUM'S RESPONSE TO CITY OF CROSSVILLE

Spectrum is pleased to submit this formal proposal for network solutions to City of Crossville. On the pages to follow, Spectrum has responded to your Request for Proposal and addressed each requirement to demonstrate that we can provide you with the best, most timely, cost effective solution to meet your needs. We based our responses on an understanding of your needs from both a technical and a business perspective. Whenever possible, we linked our responses back to your needs to show you not only what we offer, but also why it matters to you. We also provided evidence of our competence to deliver solutions in a professional manner, and have indicated the value of our recommendations for you.

As the second largest cable operator in the United States, Spectrum can provide customized solutions in several marketplaces that are unified, powerful, cost-effective, easily managed, and perhaps most importantly, reliable.

Spectrum owns and operates our network from end-to-end and offers one phone number to call after installation for all support and service inquiries. There is never any question as to how to get help, or who will be supporting you should you ever need assistance.

- ▶ **Service and Savings:** Owning our network allows us to not only manage and monitor your services, but also pass cost savings on to our end customers with highly competitive rates
- ▶ **Reliable connectivity:** With dedicated connectivity up to 10 Gbps, Spectrum can offer the newest technology and services
- ▶ **Adaptability:** Spectrum offers future-proof solutions that are scalable and flexible to adapt to our customers changing requirements
- ▶ **Service:** We serve all of our customers with a dedicated team of Account Executives with supporting teams that understand complex requirements for acquiring, funding and installing solutions like yours

We understand that not all businesses have the same needs and are committed to working with our clients to move past limitations, integrating the most valuable solutions, and achieving greater success together. We invite you to review the following response and discover how Spectrum can provide a solution for you. Our customers value our knowledge and understanding of their challenges, objectives, operating environments, and rely on our accumulation of best practices from the industry. We realize that your initiatives can often create more ways to use our services than was originally anticipated, so you need to be able to adapt quickly, as demand increases. Since we design solutions that solve your specific needs and anticipate future growth needs, we know that you will achieve the results that you expect from your broadband provider now, and into the future.



**CITY OF CROSSVILLE**  
**REQUEST FOR PROPOSAL**

**THIS IS NOT AN ORDER**

**IMPORTANT: Read Instructions Carefully**

**RETURN QUOTATION TO:**

City of Crossville

CRO # 1609

Date Issued: 2-8-2023

ATTN City Clerk/BIDS

For more information, call:

To be opened date/hour:

392 N Main St

Lee Lawson, 931-484-5113

03/21/2023, 2 p.m. CST

Crossville TN 38555

or email [lee.lawson@crossvilletn.gov](mailto:lee.lawson@crossvilletn.gov)

**NOTICE TO BIDDER:**

**THIS IS NOT AN ORDER.** Please enter unit prices, extensions, and amount for items listed herein specified. Be sure the specifications are followed. If you are unable to supply any of the items, please quote on the nearest substitute either on this form, or attach a letter containing such description and it will be considered as part of your quotation. Prices quoted must include all delivery charges to points of delivery indicated hereon. **We reserve the right to accept or reject any or all bids.**

**Bidder's Name** Charter Communications Operating, LLC

**Bidder's Address** 12405 Powerscourt Dr.  
St. Louis, MO 63131

\_\_\_\_\_  
\_\_\_\_\_

**Bidder's Email** [stuart.burns@charter.com](mailto:stuart.burns@charter.com)

**For further information, contact Lee Lawson**  
**or email: [lee.lawson@crossvilletn.gov](mailto:lee.lawson@crossvilletn.gov)**

**Please see information attached for specifications.**

PLEASE SEE NEXT PAGE FOR INSTRUCTIONS

## IMPORTANT INSTRUCTIONS TO BIDDERS

Page 2 of 2

1. Each Request for Quote should be in a **SEPARATE SEALED ENVELOPE** and have typed/noted on the envelope the **PROJECT NUMBER, ITEM, OPENING DATE, and TIME.**

Spectrum has read and understands.

2. All submissions must be sealed and properly marked as indicated in this packet. No electronic submissions will be accepted.

Spectrum has read and understands.

3. Specifications used in this request for proposal are intended to be open and non-restrictive. Reference to brand names, catalogs, etc., is to establish minimum standards of quality and does not preclude BUYER's consideration of proposals on comparable quality. All bidders state brand name and catalog number of product proposed.

Spectrum is not a manufacturer of the equipment used to deliver the Services. No manufacturer, trade name, brand name, or model or catalog numbers apply. Equipment will be provided as set forth in Section 6 (Equipment) of the Agreement.

4. All prices quoted should be on a delivered prepaid basis to the F.O.B. destination shown in the shipping instructions.

Spectrum's proposal is for the provision of Services therefore F.O.B. and other shipping costs are not applicable to Spectrum's response.

5. Insert time discount terms, in any, in space provided. Discounts are computed from date of delivery at destination or date of receipt of properly executed vendor's invoice at agency indicated above, whichever is later.

Spectrum does not offer time discount payment terms; Service Charges are payable within thirty (30) days after the date appearing on the invoice as set forth in Section 7 (Standard Payment Terms) of the Agreement.

6. The City of Crossville, a municipality, is exempt from sales tax with respect to materials that it purchases for municipal projects; however, the contractor who installs, applies, or otherwise uses such materials, is liable for the use tax of those materials.

The MRC's and OTC's do not include taxes, surcharges, or fees. Customer shall pay all applicable taxes, fees, or surcharges imposed on or in connection with the Services that are the subject of the Agreement. If Customer wishes to claim tax-exempt status, then





Customer must supply Spectrum with a copy of its tax exemption certificate or other documentation supporting Customer's certification of its entitlement to such exempt status within fifteen (15) days of installation of applicable Services. Please review Section 7(b) "Taxes, Surcharges and Fees" of the Agreement for additional tax information.


Spectrum agrees to comply with all local, State, and Federal laws as applicable for Spectrum services, including payment of any taxes applicable to Spectrum's obligations under state, federal or local laws or, regulations.

- 7. Unless otherwise indicated, quotations should be submitted on this form indicating unit price, total extension of each item, and grand total of quotation. In case of error in the extension prices, the unit price will govern.

Please review Spectrum's Service Proposal for pricing, Initial Order Term, Service Location(s), bandwidth information and service offering. Spectrum has read and understands, provided that in the event of any mathematical error that Customer discovers with regard to extended unit pricing or total pricing, Customer shall request clarification of the extended/total price from Spectrum.

This offer is for 180 calendar days from the date the bid is opened.

NOTICE: PROPOSALS WILL BE REJECTED UNLESS SIGNED IN INK

SIGNED BY:   
Print Name: John Moore

Firm: Charter Communications Operating, LLC  
By: Charter Communications, Inc., its Manager

Address: 12405 Powerscourt Dr

City: St. Louis

State: MO ZIP: 63131

Date: 03/21/2023 Phone: (423) 212-2301

EMAIL: stuart.burns@charter.com

In submitting this bid, it is expressly agreed that upon proper acceptance by the City of Crossville of any or all items proposed, a contract shall thereby be created with respect to the items accepted.





**\*Notwithstanding any pre-printed statements in this form to the contrary, this proposal alone shall not be considered an acceptance of an offer by the City of Crossville or otherwise be sufficient to create a binding contract between the City of Crossville and Spectrum. Spectrum's bid is based upon services being delivered under the terms of the Spectrum Enterprise Service Agreement which incorporates the Spectrum Enterprise Commercial Terms of Service (available at <https://enterprise.spectrum.com/legal/se-terms-and-conditions.html> or any successor URL), plus any related attachments, Service Level Agreements and applicable Service Order(s). Please refer to the Terms of Offer section of Spectrum's proposal for additional information.**

## PUBLIC NOTICE

### TITLE VI OF THE 1964 CIVIL RIGHTS ACT

**“No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”**

The City of Crossville provides benefits and services such as police protection, fire protection, water service, sewer service, sanitation service, infrastructure needs, and other related municipal services. The City also provides funds to certain non-profit organizations.

Anyone who believes that an agency or local government receiving the federal funding mentioned above has discriminated against someone on the basis of race, color or national origin has a right to file a complaint within 180 days of the alleged discrimination.

Leah Crockett  
Title VI Coordinator

Please sign and return to the City of Crossville verifying that your company is in compliance with the above Title VI, 1964 Civil Rights Act.

  
Authorized Signature

Charter Communications Operating, LLC  
Company  
By: Charter Communications, Inc., it's Manager

John Moore  
Print Name

Please return to: City of Crossville  
392 N. Main Street  
Crossville, TN 38555

**IRAN DIVESTMENT ACT**

In compliance with the Iran Divestment Act (State of Tennessee 2016, Public Chapter No. 817), which became effective on July 1, 2016, certification is required of all bidders on contracts over \$1,000.

*By submission of this bid, each bidder and each person signing on behalf of any bidder certifies, and in the case of a joint bid each party hereto certifies as to its own organization, under penalty of perjury, that to the best of its knowledge and belief that each bidder is not on the list created pursuant to T.C.A. § 12-12-106.*

*I affirm, under the penalties of perjury, this statement to be true and correct.*

03/21/2023

Date

  
Signature of Bidder

Charter Communications Operating, LLC  
By: Charter Communications, Inc., its Manager  
Company

A bid shall not be considered for award nor shall any award be made where the foregoing certification has not been complied with; provided, however, that if in any case the bidder cannot make the foregoing certification, the bidder shall so state and shall furnish with the bid a signed statement which sets forth in detail the reasons therefor. The City of Crossville may award a bid to a bidder who cannot make the certification, on a case-by-case basis, if:

- (1) The investment activities in Iran were made before July 1, 2016, the investment activities in Iran have not been expanded or renewed on or after July 1, 2016, and the person has adopted, publicized, and is implementing a formal plan to cease the investment activities in Iran and to refrain from engaging in any new investments in Iran; or
- (2) The City of Crossville makes a determination that the goods or services are necessary for the City of Crossville to perform its functions and that, absent such an exemption, the political subdivision will be unable to obtain the goods or services for which the contract is offered. Such determination shall be made in writing and shall be a public document.





## **RFP**

The city of Crossville is seeking proposals for phone, cable TV and Internet services.

### **Internet**

Must be able to provide WAN connection for 11 locations and stand-alone Internet connection for 6 locations. (See attachment for locations and specifications)

### **Cable TV**

Expanded cable TV services for 4 locations. (See attachment for locations)

### **Phone**

Hosted VoIP service for 78 existing Yealink SIP-T46S phones (24 will require voicemail)  
32 B1 analog lines (See attachment for locations)  
1 PRI (MUST be compatible with Mitel 5000 controller)

Proposals must include any necessary hardware, routers or devices that may be required for operation. Unless otherwise stated in proposal, any necessary equipment for any and all connections, function or use of services will be assumed to be included in pricing. Proposal must reflect any recurring charges for the use, lease or rental of any equipment necessary. It shall be the responsibility of the potential vendor to determine necessary equipment and/or labor required to make services operational.

Please review Spectrum's Service Proposal for pricing, Initial Order Term, Service Location(s), bandwidth information and service offering. The MRCs and OTCs are exclusive of taxes, fees and surcharges. Spectrum shall have the right to increase MRCs for each Service after the expiration of the Initial Order Term for such Service upon thirty (30) days' prior notice to Customer. Additional Service Charges may be applicable in accordance with the Agreement.

Spectrum Equipment will be provided and maintained as set forth in Section 6 (Equipment) of the Agreement. Customer shall perform interconnection of the Services and Spectrum Equipment with any Customer- provided or End User equipment (collectively, "Customer Equipment"), unless otherwise set forth in an Attachment or agreed in writing between the Parties, and shall conform its Customer Equipment and software, and ensure that each End User conforms its equipment and software, to the technical specifications for the Service provided by Spectrum.

Proposals must include charges for long distance minutes, any maintenance charges, any Federal, State or local fees or taxes that the City is not exempt from, charges for listing of additional numbers in local directory and any charges, fees or taxes that may be necessary to operate any services that are proposed.

Please review Spectrum's Service Proposal for pricing, Initial Order Term, Service Location(s), bandwidth information, and service offering. The MRCs and OTCs are exclusive of taxes, fees and surcharges. Spectrum shall have the right to increase MRCs for each Service after the expiration of the Initial Order Term for such Service upon thirty (30) days' notice to Customer. Spectrum's quoted pricing does not include all possible costs and charges that may arise during the term of the agreement such as usage-based charges or



one-time charges associated with changes or additions requested by Customer or other one-time charges as described in the Agreement.

Chosen proposals must provide monthly billing with costs listed out as separate items. If discounts are to be given, discounts must be listed on the item being discounted and not as a lump sum discount.

Spectrum invoices for monthly recurring charges specific to the Service(s) ("MRCs"), plus applicable taxes, fees, and surcharges, in advance on a monthly basis. Spectrum invoices for non-recurring, one-time charges ("OTCs") for construction or installation charges after the Billing Start Date or as specified in the Service Order. All other charges, including usage-based charges (e.g., phone usage, pay-per view charges), will be invoiced monthly in arrears. Service Charges are payable within thirty (30) days after the date appearing on the invoice.

Spectrum will work with Customer to discuss Customer's specific invoicing requirements and will endeavor to address such requirements as Spectrum's current billing capabilities may support.

Contracts for services will be for a three (3) year period, with the option by the City to renew for one additional three (3) year term.

Please review Spectrum's Service Proposal for pricing, Initial Order Term, Service Location(s), bandwidth information, and service offering.

The "Initial Order Term" is the time period starting on the date the Services are functional in all material respects and available for use (the "Billing Start Date"), and continuing for the period of time specified in the Service Order(s). If no Initial Order Term is specified in a Service Order, the Initial Order Term is twelve (12) months from the Billing Start Date. Upon expiration of the Initial Order Term, the applicable Service Order shall automatically renew for successive one-month terms (each a "Renewal Order Term", collectively with the Initial Order Term, the "Order Term"), unless either Spectrum or Customer elects to not renew the Service Order by notice provided to the other at least thirty (30) days in advance of the expiration of the then-current Order Term.

For further information or facility tours please contact Lee Lawson at 931-484-5123 or [lee.lawson@crossvilletn.gov](mailto:lee.lawson@crossvilletn.gov).

Spectrum has read and understands.

**Internet/Data**

Service	Location	Address
100/100 Synchronous (WAN)	Airport	2409 Sparta Hwy
100/100 Synchronous (WAN)	Catoosa Utility Department	5581 Plateau Rd
100/100 Synchronous (WAN)	Centennial Park	837 Industrial Blvd
Stand-alone Internet Connection	Centennial Park	837 Industrial Blvd
1GB/1GB Synchronous (WAN)	City Hall	392 N Main St
1GB/1GB Synchronous (Internet)	City Hall	392 N Main St
Stand-alone Internet Connection	City Hall	392 N Main St
100/100 Synchronous (WAN)	Depot	169 N Main St
Stand-alone Internet Connection	Depot	169 N Main St
100/100 Synchronous (WAN)	Fire Station 2	520 Industrial Blvd
Stand-alone Internet Connection	Fire Station 2	520 Industrial Blvd
100/100 Synchronous (WAN)	Holiday Water Plant	105 Holiday Dr
100/100 Synchronous (WAN)	Meadow Park Water Plant	963 City Lake Rd
100/100 Synchronous (WAN)	Palace Theatre	72 S Main St
Stand-alone Internet Connection	Palace Theatre	72 S Main St
100/100 Synchronous (WAN)	Public Works	376 Sparta Hwy
Stand-alone Internet Connection	Splash Pad	542 4th St

**Cable TV/Video**

Service	Location	Address
TV Expanded	Fire Station 1	141 Henry St
TV Expanded	Holiday Water Plant	105 Holiday Dr
TV Expanded	Fire Station 2	520 Industrial Blvd
TV Expanded	Meadow Park Water Plant	963 City Lake Rd

**Phone**

Department	Location
Catoosa	5581 Plateau Rd
Centennial Park	837 Industrial Blvd
City Hall	392 N Main St
Depot	169 N Main St
Fire Department	141 Henry St
Fire Department - Station 2	520 Industrial Blvd
Meadow Park Lake	1437 City Lake Rd
Palace Theatre	72 S Main St
Police Department	115 Henry St
Police Department Impound	434 Maryetta St
Police Department Airport	2409 Sparta Hwy
Public Works	376 Sparta Hwy
	Office 376 Sparta Hwy
	Garage 376 Sparta Hwy
	Street Department 376 Sparta Hwy
	Utility Maintenance 376 Sparta Hwy
Water Plants	
Meadow Park Lake Plant	963 City Lake Rd
Holiday Hills	105 Holiday Dr
Lantana Water Tank	1146 Old Lantana Rd
City Cemetery Tank	691 E First St
Homestead Tank	179 Hwy 68
Cotton Patch Tank	208 Cotton Patch Dr
Cumberland Plaza Tank	9002 Webb Ave

Phones	VM	B1
4	0	2
4	2	2
1 PRI	0	6
1	1	0
16	1	1
5	0	1
2	1	1
4	2	1
22	14	3
0	0	1
0	0	1
5	3	1
3	0	1
3	0	0
2	0	1
4	0	2
3	0	3
0	0	1
0	0	1
0	0	1
0	0	1
0	0	1
<b>Total</b>	<b>78</b>	<b>32</b>