

RESOLUTION

WHEREAS, the City of Crossville adopted a resolution on December 14, 1993 concerning adjustments to the bills of water and sewer customers; and

WHEREAS, the City Council of the City of Crossville desires to revise and amend said resolution; and

WHEREAS, the City of Crossville Water/Sewer Utility has been organized and established pursuant to the laws of the State of Tennessee for the purposes of operating a public water/sewer supply and distribution system; and

WHEREAS, this utility experiences a certain amount of revenue losses on customer water/sewer accounts each year as a result of leaks and desires to decrease the economic loss in order to more efficiently service their customers; and

WHEREAS, Water Leak Relief, LLC, is a Tennessee Limited Liability Company and is in the business of providing service agreements to each individual utility customer for the purposes of paying unexpectedly high water/sewer bill that result from leaks; and

WHEREAS, the City of Crossville has determined that it is beneficial to enter into an agreement with Water Leak Relief, LLC, in order to guarantee utility customers certain optimal protections at a set low rate; and

WHEREAS, Water Leak Relief, LLC does not cover the filling of swimming pools and the City of Crossville desires to maintain its once per year adjustment on sewer portions of customer bills for filling of pools:

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF CROSSVILLE, TENNESSEE that the City's policy regarding water and sewers/leaks is set forth in the terms and conditions of the service agreement with Water Leak Relief, LLC; for the period of February 1, 2020 to January 31, 2022, and for an additional two-year period if both parties mutually agree in writing; and per the terms of the agreement, the City shall enroll all water/sewer customers in the Water/Sewer Leak Relief Service at the rate of \$1.35 for residential customers, \$4.70 for single occupancy commercial customers, and \$9.45 for multiple occupancy commercial customers, plus the City's administrative fee of \$.30. Customers will have the capability of opting out of this agreement and will understand that doing so obligates them pay the entire bill should a leak occur, with no adjustment available through the City. Customers may make up to two claims per 12-month period, with coverage up to \$2,500 for leaks that fall within the parameters given in the service agreement; and

BE IT FURTHER RESOLVED BY THE CITY COUNCIL OF THE CITY OF CROSSVILLE, TENNESSEE that it will continue to offer one adjustment per year to the sewer portion of a customer's bill for the filling of swimming pools so long as the customer provides proof of the number of gallons and the adjustment does not reduce the sewer portion to below the 12-month average for the customer.

ADOPTED, this _____ day of December, 2019,

Mayor