

Tennessee Association  
of Utility Districts



# LEAKS

# HIT

# YOUR BUDGET

# LIKE A

# Flood



The TAUD ServLine® Program protects your utility against losses from residential customers' water leaks, and provides the opportunity for them to add service line repair and replacement protection.

*For more information on how to implement ServLine at your utility, Please Contact Jenna Kettenring:*



**CALL:**  
**(714) 321-5783**



**EMAIL:**  
**JENNA@SERVLINE.COM**

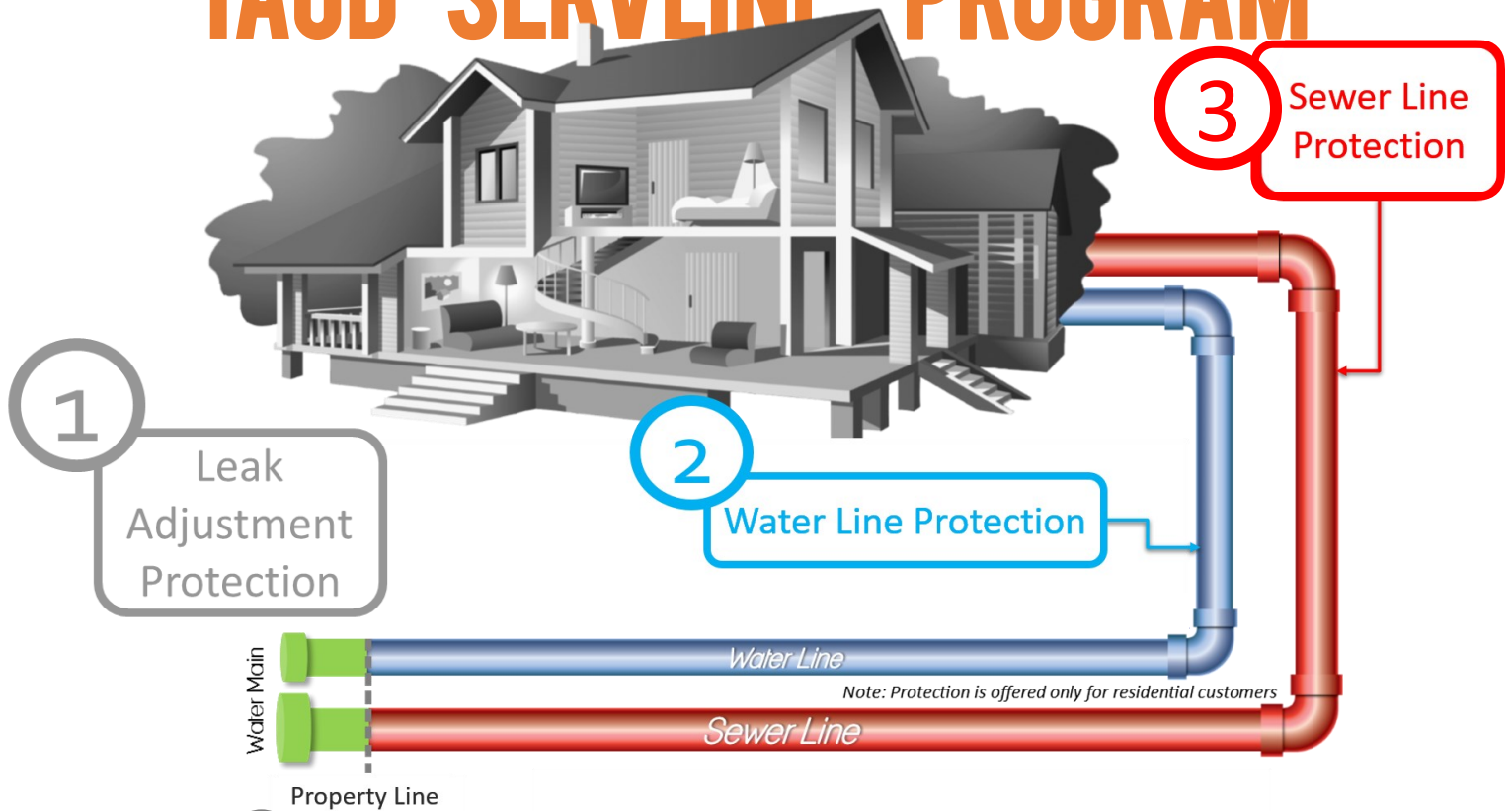
## *Water Loss Protection*

Water Loss Protection enhances and expands your current leak adjustment program. This un-paralleled leak protection program significantly reduces utility workload and expenses due to customer leaks.

## *Line Protection*

Your residential customers may choose to enroll in our Line Protection Program. The Line Protection provides broad coverage and saves homeowners from large unexpected line repair and replacement bills.

# TAUD SERVLINER PROGRAM



## 1 Water Loss Protection

- ◆ **Customized for each utility's leak adjustment program.**
- ◆ Water Bill Protection from excess water charges resulting from eligible plumbing leaks, up to \$2500.
- ◆ No deductible. Coverage limited to one leak every 12 months.
- ◆ Customer calls us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks.

## 2 Water Line Protection

- ◆ Covers repair or replacement of water & sewer line up to \$10,000 each. No deductible. No annual limit.
- ◆ Provides water/sewer line protection from starting point of homeowner's responsibility to the foundation of their home.
- ◆ Includes \$500 for site restoration and \$500 for private paved surfaces such as sidewalks or driveways.

## 3 Sewer Line Protection

## Benefits For Your Utility

- ◆ **Improve customer satisfaction** while simultaneously offering additional services
- ◆ **Reduce workload** related to leak adjustments
- ◆ **Improve financial position** by adding additional revenue from new services and removing all customer leak related costs