



17000 Saint Clair Avenue
 Building 1
 Cleveland, OH 44110
 Phone: 216-738-2518
 Fax: 216-738-2510

QUOTATION T1052

Quotation Date: 11/25/19 **Revision No:** 1 **Expiration Date:**

Customer Address
 Crossville Fire Rescue
 141 Henry Avenue
 Crossville, TN 38555
 US - UNITED STATES

Delivery Address:
 Crossville Fire Rescue
 141 Henry Avenue
 Crossville, TN 38555
 US - UNITED STATES

Delivery Date:	Ship Via	Delivery Terms	Payment Terms:	Customer RFQ #
	Best Way	Prepay & Add to	30 Days Net	

Line	Part No	Description	Sale Qty	Unit	Price	Disc %	Lead Time	Net Amount
1	81R-RD	EXFIL® SAR Tactical Helmet Color Red	18	EA	\$245.95	0.00		\$4,427.10
2	80-SOL-1	EXFIL® SOLAS Reflective Kit	18	EA	\$16.36	0.00		\$294.48
3	SHIPPING	Shipping Charges FREIGHT CHARGES MAY VARY AT TIME OF SHIPMENT	1	EA	\$93.87	0.00		\$93.87

Sub Total \$4,815.45

Tax Total \$0.00

Gross Total \$4,815.45



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Terms & Conditions

1. An order received and acknowledged by Team Wendy is considered final. Team Wendy has sole discretion on whether to accept any order cancellation(s) after an order acknowledgement has been sent to the customer. Team Wendy also reserves the right to charge back to the customer any planning and production costs associated with a cancelled order.
2. All prices listed in USD. Prices and availability are subject to change without notice. Errors will be corrected where discovered and Team Wendy reserves the right to revoke any stated offer and to correct any errors, inaccuracies or omissions (including after an order has been submitted). Errors discovered on a submitted PO will be communicated to the purchasing party and adjustments will need to be made and resubmitted for processing.
3. Payment options: Check, credit card- AMEX, MasterCard, Visa and Discover (a 2% surcharge will be added to all credit card sales), net 30 terms with Team Wendy and credit approval (customer agrees to pay 1.5% monthly (18% APR) for any late payments).
4. **Shipping arrangements and associated charges/fees are the responsibility of the customer.** Team Wendy terms of sale are EX-Works Factory.
5. Team Wendy requires a minimum order of \$300.00 to drop-ship. Orders under \$300.00 requesting drop-shipment will be charged a \$25.00 drop-ship fee per order.
6. All international orders must be paid in full prior to shipment.
7. Customer must contact Team Wendy within 10 days of receipt on shortages or discrepancies.
8. Product Returns:
 - a. Team Wendy will accept stock returns up to 30 days after date of delivery and are subject to a 25% restocking fee. All products must be unused and in their original packaging. Customer is responsible for all return shipping costs. After 30 days no stock returns will be accepted. Stock returns will require an RMA (see item 8b).
 - b. To initiate a return, please send an email to returns@teamwendy.com. A Team Wendy representative will respond within 2 business days. If the return is authorized, Team Wendy will provide a Return Material Authorization (RMA) number. Team Wendy products returned to Team Wendy without a Return Material Authorization (RMA) number will not be accepted for processing.
 - c. Refund, credit or exchange will be issued after product has been reviewed by the Team Wendy's Quality Assurance Department.
 - d. Product purchased through a distributor must be returned through that distributor. Team Wendy will direct distributor customers back to the distributor for assistance on returns.
9. Team Wendy's product warranties are as follows:
 - a. EXFIL® Carbon and EXFIL® LTP helmets carry a limited one (1) year warranty from date of delivery against any defect in materials and workmanship. Team Wendy will repair or replace the product at no charge during that time. This excludes normal wear and tear and does not cover any product which has been damaged due to misuse, abuse or improper storage. Refer to <https://www.teamwendy.com/purchasing-information/warranty-information> for additional information.
 - b. EXFIL® Ballistic Helmet carries a limited warranty against any defect in materials or workmanship. We will repair or replace the product at no charge per the below terms. This excludes normal wear and tear and does not cover any product which has been damaged due to misuse, abuse or improper storage. Refer to:
 - i. Ballistic package- up to five (5) years from date of delivery
 - ii. Liner, retention, rail and shroud system(s)- up to one (1) year from date of delivery
 - iii. Exterior coating (paint)- up to one (1) year from date of delivery
 - c. EXFIL® SAR Helmets carry a limited one (1) year warranty from date of delivery against any defect in materials and workmanship. Team Wendy will repair or replace the product at no charge during that time. This excludes normal wear and tear and does not cover any product which has been damaged due to misuse, abuse or improper storage. Refer to <https://www.teamwendy.com/purchasing-information/warranty-information> for additional information.
 - d. All other Team Wendy products not specifically noted above carry a one (1) year limited warranty against any defect. Team Wendy will repair or replace the product at no charge during that time. This excludes normal wear and tear in materials and workmanship.
 - e. To initiate a warranty claim, please send an email to warranty@teamwendy.com and include a detailed description (along with any available photos) of the claimed product defect. A Team Wendy representative will respond within 2 business days. If the warranty claim is accepted, Team Wendy will provide a return label which will include a Return Material Authorization (RMA) number. Team Wendy is not responsible for any items returned without an RMA number and proper documentation.
10. Team Wendy reserves the right to request End User Statements (EUS) prior to shipment on any domestic or international order. International orders that include Ballistic helmets require an End User Statement.
11. Team Wendy EXFIL® ballistic helmets are controlled for export in accordance with US Export Administration Regulations (EAR).
12. US Law prohibits the export and re-export of all Team Wendy products and technologies to individuals or entities identified by the US government as restricted or prohibited. These individuals or entities are normally listed on one of the following lists: Specially Designated Nationals List, Debarred List, Denied Parties List, Entity List and the Unverified List. Team Wendy will verify all international orders before shipment.
13. US law prohibits the export and re-export of all controlled Team Wendy products and technologies to the US embargoed/sanctioned countries listed in the EAR.
14. Purchaser shall not re-export, re-sell or otherwise allow any items supplied by Team Wendy to be transferred to any person or entity for which the Purchaser has knowledge that its items may be used in a manner prohibited by 15 CFR part 744.