



September 26, 2014
Ms. Sally Oglesby, City Clerk
City of Crossville
392 North Main Street
Crossville, TN 38555-4232

Dear Ms. Oglesby:

This letter is to formally request an extension to the Franchise granting authority to operate a cable television operation in the City of Crossville (Ordinance No. 1067) and the resolution transferring the franchise to Spirit Broadband, LLC.

We are asking for an extension of six months in order to apply for a statewide franchise, I have attached a copy of all of the requirements that are necessary to accomplish this task. I BELIEVE this can be accomplished in this time frame.

We are in compliance with the franchise as it is today; I will be more than pleased to discuss this with you or the governing body at your convenience.

Sincerely

A handwritten signature in blue ink, appearing to read 'Vincent A. King', is written over the word 'Sincerely'.

Vincent A. King
President and CEO

P.O. Box 249
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**REVIEW OF INFOSTRUCTURE INC.
APPLICATION FOR A STATE-ISSUED CERTIFICATE OF
FRANCHISE AUTHORITY (DOCKET NO. 14-00058)**

This application complies with the statutory requirements of the Competitive Cable and Video Services Act (CCVSA)* and is complete. Further actions should be taken on the application as delineated within the CCVSA.

- X The proper application fee was calculated in accordance with TCA 7-59-305 and received by the TRA;
- X The application (affidavit) was signed by an officer or partner of the applicant (*see*, TCA 7-59-305 (c));
- X A statement affirming that the applicant agrees to comply with all applicable federal and state laws and will timely file with the FCC all forms required by the FCC in advance of offering video services or cable services (*see*, TCA 7-59-305 (c)(1));
- X A sufficiently detailed written description of the municipalities and unincorporated areas within counties to be served, in whole or in part, by the applicant (*see*, TCA 7-59-305 (c)(2));
- X A statement affirming that the applicant/provider intends to begin to offer video service or cable service for purchase or provide new broadband Internet service in accordance with 7-59-311 (d) in each of the municipalities and the unincorporated areas of each county to be served as described in the application within twenty-four (24) months of the date of the issuance of a state-issued certificate of franchise authority (*see*, TCA 7-59-305 (c)(3));
- X A statement affirming that the applicant agrees to indemnify and hold harmless, in accordance with TCA 7-59-318, the state, municipality, county and any employee or representative of the state, municipality or county, as well as any political subdivision of the state and any employee or representative of the political subdivision, individually and collectively, referred to in Section 7-59-318 as the "indemnitee" (*see*, TCA 7-59-305 (c)(4));
- X The location and telephone number of the principal place of business, the names of the principal executive officers of the applicant and the names of any persons authorized to represent the applicant before the Department (*see*, TCA 7-59-305 (c)(5));
- X A statement affirming that applicant has the managerial, financial, and technical qualifications to provide cable or video service, either X "by operation of law" (*see* 7-59-305 (d) (3)) OR _____ "by review of qualifications". (*see*, TCA 7-59-305 (c)(6));

* See Tennessee Code Annotated ("TCA") 7-59.



X _____ A description of the applicant's customer service complaint handling process, including policies on addressing customer service issues, billing adjustments and communication with government officials regarding customer complaints, and a local or toll-free telephone number at which a customer may contact the applicant, or the terms and conditions relating to customer complaints applicable to its customers (*see*, TCA 7-59-305 (c) (7));

X _____ That notice has been provided to the affected local governing authority of its right to receive a franchise fee consistent with the applicable provisions of the CCVSA (*see*, TCA 7-59-305 (c) (8));

X _____ A statement affirming that the applicant agrees to comply with the requirements of the CCVSA, expressly including the applicable non-discrimination and service deployment requirements of 7-59-311 and further, that the applicant acknowledges the provisions of 7-59-312 relative to enforcement of non-discrimination and deployment requirements (*see*, TCA 7-59-305 (c)(9));

X _____ A statement affirming that the applicant agrees to provide notice to an affected local governing authority ten (10) days prior to providing service in that jurisdiction (*see*, TCA 7-59-305 (c)(10));

X _____ A minority owned business participation plan and a statement affirming that the applicant agrees to comply with the provisions of such plan in accordance with TCA 7-59-313 (*see*, TCA 7-59-305 (c) (11)).

June 3, 2014
TRA Utilities Division
JAH

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