

# **Crossville Fire Department**

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Tuesday, May 07, 2013

To: Dr. Jack Miller, PhD

Re: ISO Evaluation

Dr. Miller:

We have officially been informed by Insurance Services Organization (ISO) of an upcoming Fire Suppression Rating Schedule Evaluation for our community to be conducted on June 25, 2013. The evaluator contacted our office with a formal request for paperwork to be sent in advance of the evaluation date. As well, he contacted Crossville GIS, Crossville Water, and Crossville Cumberland County 911 for information relating to the evaluation process.

Our community will be graded on a spectrum of resources related to fire suppression including receiving and dispatching emergency calls for service, water supply, manpower for fire response, response districts for the existing fire stations and much more. The last evaluation we had was in 1995 where we were granted a FSRs rating of Class 4 citywide. We will keep you advised of the progress of the evaluation.

Mike Turner  
Fire Chief

