Boston & Poore



60 N. Main Street Crossville, TN 38555 931-707-7701 (phone) 931-707-7704 (fax)

June 29, 2015

Mr. David Rutherford City Manager City of Crossville 392 N. Main Street Crossville, TN 38555

RE: Crossville Memorial/Whitson Field Airport

Dear Mr. Rutherford:

I would appreciate the opportunity to commend Chris Bennett and his staff at the Crossville Memorial/Whitson Field Airport. Recently my office had the need to transport a client from Diamond Head, Mississippi to Cookeville, Tennessee4. My client suffers from a stroke which has left her paralyzed and unable to assist herself physically. She desperately wanted to come "home" as of yesterday. My thought in order to accomplish this as rapidly as possible was to charter a plane. When my office contacted Chris Bennett and explained to him the needs of my client, Mr. Bennett quickly went to work to help us accomplish getting her home to Tennessee quickly, safely, and as economically as possible. His determination to find a plane to accommodate our needs and pilots that would be available was tremendous. Mr. Bennett stayed in constant communication with my staff keeping us informed on his progress. On May 28, 2015 two (2) pilots, Brady Wattenbarger, Steve Miller and my wife, Teresa left for Diamond Head, Mississippi to bring our client home.

The efficiency of Chris Bennett in arranging the charter as well as the competency of the pilots should make the City of Crossville proud to be able to support such a well-managed facility. Chris settled for nothing less than excellent accommodations for our client and the pilots, who were not only very competent, they physically assisted our client in and out of the plane. This endeavor could not have been accomplished if not for the diligence of Chris Bennett and the competency of the pilots and of course without the City of Crossville's financial support for the airport.

Unless you have a specific need or interest in flying not much thought is given to the fact that Crossville has such a wonderful facility available not only to our citizens but also those stopping to refuel. I would like to personally thank you for the supporting and providing the City of Crossville and Cumberland County with the Crossville Memorial/Whitson Field Airport.

With my kindest regards, I am

Sincerely,

Randal R. Boston