

City of Crossville

Legislation Details (With Text)

File #: 15-0358 Version: 1 Name: Water billing postmarks

Type: Ordinance Status: Adopted

File created: 8/26/2015 In control: Call for Special Meeting

On agenda: 9/24/2015 **Final action:** 10/8/2015

Title: Ordinance amending §18-114 regarding water billing

Sponsors: Finance Department, City Clerk

Indexes:

Code sections:

Attachments: 1. 18-114

Date	Ver.	Action By	Action	Result
10/8/2015	1	City Council	adopted on third reading	Pass
9/24/2015	1	Call for Special Meeting	approved on second reading	Pass
9/10/2015	1	City Council	approved on first reading	Pass
9/3/2015	1	Work Session	received and filed	

Ordinance amending §18-114 regarding water billing

SUMMARY:

A policy change in the delivery of mail has resulted in a delay in getting payments received and posted. The current ordinance allows acceptance of a payment, without penalty, if it is postmarked on or by the due date. However, the delay in receipt of mail has resulted in receiving postmarked mail after the next month's bill has already been mailed. This requires several adjustments and confusion. A poll of other utilities in the County is about half and half of those that still honor postmarks. Since the ordinance was originally adopted, the City now allows for credit card payments, automatic withdrawals, and a night drop box is available. It is requested and recommended that the ordinance be revised to no longer accept payments, without penalty, based on the postmark.

BUDGET ACCOUNT:

NECESSARY COUNCIL ACTION: Revise §18-114 to remove acceptance of postmarked mail without penalty.