

City of Crossville

Legislation Details (With Text)

File #: 18-0453 Version: 1 Name: VoIP Phone System and Services

Type: Bids/Purchases **Status:** Passed

 File created:
 11/29/2018
 In control:
 City Council

 On agenda:
 12/11/2018
 Final action:
 12/11/2018

Title: Approval to purchase VoIP Phone System and phone services

Sponsors: Information Technology Department

Indexes:

Code sections:

Attachments: 1. VoiceBidTabs11-29-18.pdf

Date	Ver.	Action By	Action	Result
12/11/2018	1	City Council	approved as recommended	
12/4/2018	1	Work Session		

Approval to purchase VoIP Phone System and phone services

SUMMARY: The IT Department recommends the proposal by Ben Lomand Connect for hosted VoIP for all city offices with the exception of City Hall, B1 analog lines for faxing and burglar and fire monitoring, and for a SIP trunk to provide service to City Hall's existing Voice over IP system.

It is the recommendation to purchase the necessary hardware in the amount of \$14,388.00. It is expected for the hardware to provide a life of 5 to 7 years. In this case, purchase would be the better option as the breakeven point for a lease would be 39 months.

With the purchase, the monthly recurring costs for service would be \$2,079.91.

The IT Department also requests to use the services of Frontier on a month-to-month basis for SCADA systems to our water tank locations. At this time it is unknown what the month-to-month cost would be, but expect to provide that information at the work session.

BUDGET ACCOUNT:

NECESSARY COUNCIL ACTION: Approve contract with Ben Lomand, approve purchase of phone systems, grant permission to use Frontier services on a month-to-month basis