



Legislation Details (With Text)

File #: 15-0337 **Version:** 1 **Name:** Employee Training
Type: Bids/Purchases **Status:** Filed
File created: 8/3/2015 **In control:** City Council
On agenda: 8/13/2015 **Final action:** 8/13/2015
Title: Employee Training
Sponsors: City Manager, Human Resources
Indexes: Funds Budgeted
Code sections:
Attachments: 1. City of Crossville - Multi-Workshop Proposal

Date	Ver.	Action By	Action	Result
8/13/2015	1	City Council	approved as recommended	Pass
8/6/2015	1	Work Session	received and filed	

Employee Training

SUMMARY:

Proposal received from Eric Benson for training/coaching employees in the following areas:

1. Customer Satisfaction - Addresses Customer Service employees.
2. Teamwork - Workshops customized to address each department.
3. Supervisor - Half day workshops, with additional one on one coaching for employees that have moved from the front line to a supervisory position.

The total cost for approximately 17 workshop presentations and 15 individual coaching sessions is \$11,470.00. The City currently has a total training budget for all departments of \$68,450.00.

BUDGET ACCOUNT:

NECESSARY COUNCIL ACTION:

Approve training sessions with Eric Benson for all employees for the amount of \$11,470.00.