



Legislation Text

File #: 15-0358, **Version:** 1

Ordinance amending §18-114 regarding water billing

SUMMARY:

A policy change in the delivery of mail has resulted in a delay in getting payments received and posted. The current ordinance allows acceptance of a payment, without penalty, if it is postmarked on or by the due date. However, the delay in receipt of mail has resulted in receiving postmarked mail after the next month's bill has already been mailed. This requires several adjustments and confusion. A poll of other utilities in the County is about half and half of those that still honor postmarks. Since the ordinance was originally adopted, the City now allows for credit card payments, automatic withdrawals, and a night drop box is available. It is requested and recommended that the ordinance be revised to no longer accept payments, without penalty, based on the postmark.

BUDGET ACCOUNT:

NECESSARY COUNCIL ACTION: Revise §18-114 to remove acceptance of postmarked mail without penalty.