



## Legislation Details (With Text)

**File #:** 15-0337      **Version:** 1      **Name:** Employee Training  
**Type:** Bids/Purchases      **Status:** Filed  
**File created:** 8/3/2015      **In control:** City Council  
**On agenda:** 8/13/2015      **Final action:** 8/13/2015  
**Title:** Employee Training  
**Sponsors:** City Manager, Human Resources  
**Indexes:** Funds Budgeted  
**Code sections:**  
**Attachments:** 1. City of Crossville - Multi-Workshop Proposal

Date	Ver.	Action By	Action	Result
8/13/2015	1	City Council	approved as recommended	Pass
8/6/2015	1	Work Session	received and filed	

### Employee Training

#### SUMMARY:

Proposal received from Eric Benson for training/coaching employees in the following areas:

1. Customer Satisfaction - Addresses Customer Service employees.
2. Teamwork - Workshops customized to address each department.
3. Supervisor - Half day workshops, with additional one on one coaching for employees that have moved from the front line to a supervisory position.

The total cost for approximately 17 workshop presentations and 15 individual coaching sessions is \$11,470.00. The City currently has a total training budget for all departments of \$68,450.00.

#### BUDGET ACCOUNT:

#### NECESSARY COUNCIL ACTION:

Approve training sessions with Eric Benson for all employees for the amount of \$11,470.00.